

2021- 2023

NC LIVE
Resource Updates

2021-2023



Selection Process

Results

This year NC LIVE is proud to provide member libraries with a **thirteenfold** return on investment, surpassing the twelvefold ROI of our last resource cycle. This means that for every one dollar that NC LIVE spends, North Carolina communities get access to thirteen dollars of resources.

\$3.5 million spent

\$47.8 million gained for NC libraries

Criteria

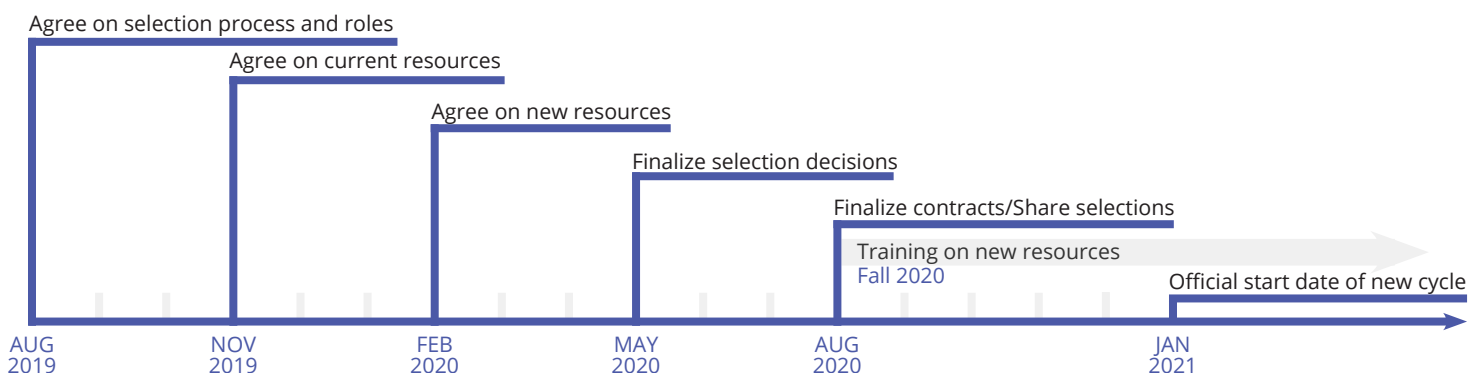
All resource selection decisions are made by the Librarians' Council, based on the recommendations of the Resource Advisory Committee.

All selections were based on the following criteria:

- Value across COIs
- Quantity of content for \$
- Quality of content for \$
- Cost per use
- User experience
- Accessibility
- Change cost to community

Process and Timeline

In order to ensure the best possible suite of resources for our communities, we selected resources based on community input and expert assessment. We solicited recommendations in a survey open to every library staff person at every member institution across the state. Every recommendation was considered and assessed by the Resource Advisory Committee (RAC), which consists of three representatives from each of NC LIVE's four Communities of Interest (COIs). Recommendations from the RAC were then reviewed and approved by the Librarians' Council (LC), which is comprised of COI representatives, committee chairs, and the State Librarian of NC.



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Additions

Resource	Description	Replaces
EBSCO Learning Express/ PrepStep	Suite of highly-acclaimed eLearning solutions which provide interactive tutorials, practice tests, e-books, flashcards and articles for academic skill-building, standardized test preparation, career development and more.	Testing and Education Reference Center (TERC)
Films on Demand: Just for Kids	Streaming video collection which provides a thoroughly kid-safe, advertisement-free media platform. Includes the educational videos children want to watch—Sesame Street, The Electric Company, The Wubbulous World of Dr. Seuss, The Berenstain Bears, Franklin, and thousands more.	
Gale in Context: Biography	A biography database which merges Gale's authoritative reference content, including Lives & Perspectives, with periodicals and multimedia. Includes more than 600,000 biographical entries covering international figures from all time periods and areas of study.	EBSCO Biography Reference Center
Transparent Language	Provides a fun, effective, and engaging experience for learners of all levels looking to build their listening, speaking, reading, and writing skills in a foreign language. With over 110 languages to choose from, including English for speakers of over 30 languages, there is something for every learner. Transparent Language Online combines robust courses, supplemental vocabulary, extensive grammar resources, and mobile apps for a complete language-learning experience.	Mango Languages

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Renewals

Resource	Description
Biblioboard eBook Platform	E-book platform used to host NC LIVE's HomeGrown eBooks Collection. Biblioboard delivers all media types, works across desktop and mobile platforms, and offers a modern user experience.
CQ Researcher	Reports on issues shaping our world, with in-depth coverage of political and social issues, such as health, education, the environment, technology, and the U.S. economy.
Credo Reference	Premier virtual reference collection including encyclopedias, dictionaries, atlases, images, audio files, and videos in a wide expanse of subject areas.
Cypress Resume	Easy-to-use résumé building tool with a built-in writing process and automatic formatting.
EBSCO CINAHL Plus with Full Text	Premier database of nursing and allied health journals with additional materials that include nursing dissertations, conference proceedings, evidence-based care sheets, audiovisuals, and continuing education modules.
EBSCO MasterFILE with Consumer Reports	Popular collection of product reviews and recommendations for cars, appliances, electronics, personal finance, and health information.
EBSCO Novelist Plus	Readers' advisory resource covering fiction, nonfiction, and audiobook recommendations.
Ferguson's Career Guidance	Career database that enables users to explore industries and careers, plan their education, and research best practices for résumés, cover letters, interviewing, networking, and salaries/benefits. Includes articles, career advice blogs, and streaming video.
Films on Demand	Thousands of high quality videos on business & economics, health & medicine, humanities & social sciences, and science & mathematics, as well as travel and fitness programming, home and how-to videos, indie films, and popular music performances. Includes Oscar, Emmy and Peabody award winning documentaries, interviews, instructional and vocational training videos, historical speeches and newsreels.
Gale Literature Resource Center	An extensive literature resource collection with articles, critical essays, topic overviews, full-text works, and biographies covering authors, their works, and literary movements.
Historic NC Digital Newspapers	3.5 million digitized pages of historic newspaper content from the North Carolina Collection at UNC-Chapel Hill.

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Renewals, cont'd.

Resource	Description
Morningstar	Investment research center that includes research and independent opinions on thousands of mutual funds, stocks, and hundreds of ETFs.
ProQuest Custom Collection (extended to Dec 2026)	Our current ProQuest aggregated collection, which covers general reference, education, entrepreneurship, global regions, library science, natural sciences, news, and numerous health and social science fields. For a complete list of included resources, see page 7.
ProQuest Summon (extended to Dec 2026)	Discovery service to increase usage of library resources by offering patrons a contemporary search interface.
ReferenceUSA	Reference and research tool providing instant, real-time access to accurate, in-depth information on 24 million U.S. businesses and 235 million U.S. residents. ReferenceUSA makes it faster and easier to find new business opportunities, research executives and companies, find news articles, conduct job searches, research papers, locate addresses and phone numbers, conduct market research and much more.

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Subtractions

Resource	Description	Replaced By	Rationale
CQ Magazine	News and analysis on how legislation is shaped. Weekly coverage of bills, votes, amendments, committees, and more.		Low usage
EBSCO Auto Repair	Reference database with authoritative and up-to-date auto repair and service information on more than 38,000 vehicles.		Low usage
EBSCO Biography Reference	A comprehensive collection of full-text biographies on popular and heavily-researched figures.	Gale in Context: Biography	Replaced by Gale in Context: Biography
Gale in Context: Science	Reference content plus magazines, journals, news sources, experiments, and more. Covering earth science, life science, space, technology, mathematics, science history, and biography.		Low usage
Gale Teaching and Education Reference Center	Testing and education preparation resource. Includes in-depth information on college, graduate, and professional programs, professional training, scholarships, and entrance tests alongside practice tests for entrance exams, certifications, and licensing exams.	EBSCO LearningExpress	Replaced by LearningExpress
Mango Languages	Language learning software with courses in over 70 languages, including English.	Transparent Language	Replaced by Transparent Language
SimplyAnalytics	Web-based mapping application that lets you create professional-quality maps and reports using demographic, business, and marketing data.		High cost-per-use

Frequently Asked Questions

General FAQs

MY LIBRARY HAS ITS OWN SUBSCRIPTION TO ONE OF THE NEWLY-ADDED RESOURCES. CAN I GET A REFUND NOW THAT NC LIVE IS PROVIDING IT TO THE WHOLE CONSORTIUM?

We have negotiated with vendors to ensure that any existing subscriptions that member libraries hold to new NC LIVE resources will be prorated and refunded or credited appropriately. You can contact your vendor directly to initiate this process.

CAN LIBRARIES GET EARLY ACCESS TO A RESOURCE BEFORE IT LAUNCHES ON JANUARY 1?

Early access will be available for training purposes. Check out NC LIVE training opportunities, such as webinars and tutorials, at nclive.org/instruction.

SOME OF THESE RESOURCES ARE NEW TO ME. WHAT OPPORTUNITIES ARE AVAILABLE FOR TRAINING ON THE NEW RESOURCES?

Our Instruction Librarian is in the process of organizing the following instructional opportunities for our membership and will announce them as they become available:

- Vendor webinars
- Online hands-on training
- Tutorials

You can always check on current instruction offerings at nclive.org/instruction or sign up for the NC LIVE listserv to receive announcements about new training opportunities.

HOW LONG ARE THE CONTRACTS FOR?

Unless otherwise noted, all contracts will end on Dec 31, 2023.

I USE EZPROXY TO ENABLE OFFSITE ACCESS TO NC LIVE RESOURCES. HOW/WHEN/WHO WILL CONFIGURE MY EZPROXY TO ENABLE THESE NEW RESOURCES? WILL I GET MARC RECORDS FOR THE NEW RESOURCES?

As we get closer to launching the new resources, we'll be sending out an email for each new resource with proxy information and MARC records.

WILL THERE BE ANY CHANGES IN NC LIVE'S PERPETUAL ACCESS COLLECTIONS?

NC LIVE will continue to provide perpetual access to the following collections of own materials:

- ABC-CLIO E-book Collection
- eBooks on EBSCOhost
- Gale Ebooks
- HomeGrown Ebooks Collection hosted on BiblioBoard
- Ebook Central Permanent Collection (formerly MyiLibrary)
- NC LIVE Video Collection hosted on Films on Demand Platform
- RBdigital (Note: Individual libraries add about 1-2 books a month to this collection for use by patrons at any NC LIVE library. Please see our MARC Records for the most up-to-date records.)

FAQs, cont'd.

General FAQs, cont'd.

WHAT SPECIFIC RESOURCES ARE INCLUDED IN NC LIVE'S PROQUEST CUSTOM COLLECTION?

ABI/INFORM Collection	Global Breaking Newswires
Accounting, Tax & Banking Collection	Health & Medical Collection
Advanced Technologies & Aerospace Database	Healthcare Administration Database
African American Poetry	HeritageQuest
Agricultural & Environmental Science Collection	Historic North Carolina Digital Newspaper Collection
American Poetry	History Study Center
Arts & Humanities Database	India Database
Asian & European Business Collection	International Newsstream
Australia & New Zealand Database	Latin America & Iberia Database
Biological Science Database	Library Science Database
Business Market Research Collection	Linguistics Database
Canadian Business & Current Affairs Database	Materials Science Database
Canadian Newsstream	Middle East & Africa Database
Career & Technical Education Database	Military Database
Computer Science Database	New York Times
Consumer Health Database	North American Women's Letters and Diaries
Continental Europe Database	Nursing & Allied Health Database
Criminal Justice Database	Political Science Database
Digital Sanborn Maps (1867-1970) for North Carolina	ProQuest Central
Earth, Atmospheric Aquatic Science Database	ProQuest Learning: Literature
East & South Asia Database	ProQuest Research Companion
East Europe, Central Europe Database	ProQuest Research Library
Ebook Central Academic and Public Library Complete	Psychology Database
Education Database	Public Health Database
eLibrary	Religion Database
Engineering Database	Science Database
English Poetry	SIRS Discoverer
Entrepreneurship Database	SIRS Issues Researcher
Faber Poetry Library	Social Science Database