# 2024 INC 2024 LIVE YEAR IN REVIEW

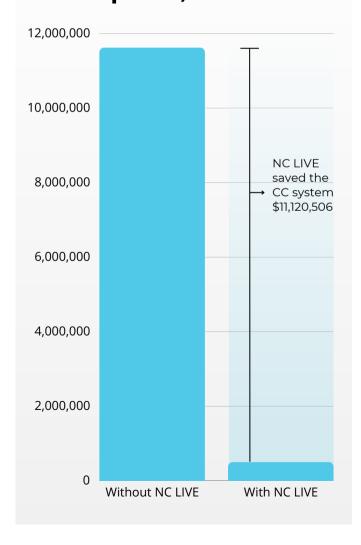
**NC LIVE Saved NC Community Colleges** \$11,120,506

Cost without partnership

\$11,620,506

Cost through NC LIVE

\$500,000



### **NCCC System**

#### **TOTAL USAGE**

2,734,122

Full-text views across NCCC schools

#### **TOP RESOURCES**

- **1.** ABI/INFORM
- 2. Health & Medical Collection
- **3.** Films on Demand

#### **SERVICES**

- Discovery
- Mosted Proxy
- Website Service
- Maximize
- Melp Desk
- **O** Print Materials

#### **CONSORTIAL USAGE**

**TOTAL USAGE** 

8.954,591

Uses across 209 member libraries

#### **NC LIVE COLLECTIONS**



1.8 billion Total items

#### COLLECTIONS

**86** Databases

**65,060** Streaming videos

29.999

Full-text iournals

307,198 **Ebooks** 

#### **COLLECTIONS UPDATES**

- Indigenous Peoples of **North America Collection** added with LSTA grant
- 277 permanent-access ebooks added to the HomeGrown collection
- 1,532 HomeGrown ebooks added to OverDrive
- Direct links to materials in LearningExpress Library & Transparent Language

#### **2024 YEAR IN REVIEW**

#### **MILESTONES**

#### January

Launched alumni access program

#### May

2024 Annual Conference

Launched Business & Market Research Course

New promotional materials page

#### July

Accessibility filters added to "Browse Databases" page

#### November

Launched Student Success Moodle course

#### December

All HomeGrown ebooks added to OverDrive

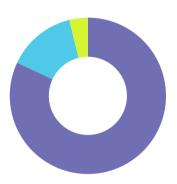
Indigenous Peoples of North America added

Launched new resource tutorials

#### TRAINING PROGRAM

28,291

Total annual participation



Types of Participation

**22,913** Recording views

**3,967** Event attendance

**1,072** Tutorials taken

339 Staff to devel

Staff trained at development days

16

Total crash course videos

**7** Self-paced tutorials & courses

### ACCESSIBILITY UPDATES

34 Issues sent to 18 R

Resolved

vendors

In progress

## UPDATES

**CONFERENCE**May 17 & 19, 2024

**ANNUAL** 

31 Sess

Sessions offered

**598** 

Total registrants

144

454

In-person

Virtual

### MARKETING & OUTREACH



12,162

Promotional materials views



19 Maximize participants

#### **SERVICES & PARTICIPATION**

151

27

82

Hosted Proxy

Website Service Summon





**756** 

Help Desk Tickets

New SEM Library Users





Print Materials Ordered Governance Members

#### **BENEFITS OF NC LIVE**

Subscription Content

Negotiation & Licensing

Permanent Collections

Q Discovery Service

Proxy Access

- Ö- Virtual & In-Person Training

Website Service

Search Engine Marketing (SEM)

Marketing Support

? NC LIVE Help Desk

Vendor Usage Statistics

Get more info: NCLIVE.ORG/ABOUT