Sage Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: CQ Researcher

Report Date: August 2023; updated January 22, 2024, updated March 7, 2024

Product Description: CQ Researcher provides award-winning in-depth coverage of the most important issues of the day. The reports are written by experienced journalists, footnoted and professionally fact-checked. Full-length articles include an overview, historical background, chronology, and pro/con feature, plus resources for additional research. Graphics, photos and short "sidebar" features round out the reports. Shorter "Hot Topics" articles provide a solid introduction to subjects most in demand by students.

Contact Information: Lorna Notsch, Content Analyst, lorna.notsch@sagepub.com and Lorenzo Milani, Associate User Experience Specialist, lorenzo.milani@sagepub.co.uk

Notes: As *CQ Researcher* (CQR) is solely a web-based product, the categories of Software, Closed, and Authoring Tool are universally not applicable for this product. As the Web and Electronic Document categories *are* relevant to this product, explanations are provided for these even when a criterion is considered N/A.

Pages tested include:

Product home/landing page

About pages
Information for pages
Profile pages
Search and Advanced Search
July 28, 2023, report

Product was tested on a laptop.

Evaluation Methods Used: JAWS 2023 screen reader in the most recent version of Chrome; WebAIM's WAVE toolbar; manual keyboard navigation; Accessibility Bookmarklets; aXe for Chrome; Colour Contrast Analyser

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes / No)
	Level AA (Yes / No)
	Level AAA (Yes / No)
Web Content Accessibility Guidelines 2.1	Level A (Yes / No)
	Level AA (Yes / No)
	Level AAA (Yes / No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes / No)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Does Not Support Software: N/A Closed: N/A Authoring Tool: N/A	Web: Images before the April 21, 2000, issue have only the image number for alt text. Images after that date may have alt text, but it may only repeat some caption information and image source or the section (e.g., Featured Report) information or repeat a graphic's title. Comprehensive information for many images is provided in the caption or surrounding text, so alt text is empty in those instances. Graphics captured as images have long descriptions beginning with the May 19, 2017, issue. Legacy graphics do not. - Incorrect alt text is provided for CQ Researcher logo. - Across site, form fields are missing labels, labels are not properly associated with form fields, or multiple labels are assigned to form fields. Electronic Docs: CQR PDFs follow the ATLD dates, etc., of the online issues. Software: N/A Closed: N/A Authoring Tool: N/A
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Site contains no audio only or video only content. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Site contains no prerecorded material. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Site contains no prerecorded material. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
1.3.1 Info and Relationships (Level A)	Web: Partially Supports	Web: Tab panel behavior across site not as expected.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Software: N/A Closed: N/A Authoring Tool: N/A	- Header navigation: Incorrect use of ARIA on Browse CQR and Information For dropdowns. - In header, Sign In is not programmatically linked to My Profile. - Share modal missing fieldsets and legends. - Explanatory text in Share modal not programmatically associated with any form fields. Across site, form fields are missing labels, labels are not properly associated with form fields, or multiple labels are assigned to form fields, including in Login modal and on Reset Profile Password page. - Search all content radio buttons and text should be in a fieldset. - No headings in login modal. - On My Accounts page, tab behavior is not as expected. - Required fields are not programmatically indicated on My Profile tabs/pages or popups (Create List, e.g.), nor in the Sign in modal. - Error messages on My Account page/My Profile tab not programmatically associated with their respective fields. - Radio buttons in My Profile tab improperly grouped, unlabled, and use ARIA improperly. - Search fields on Advanced Search page do not have sufficient labeling for screen reader users. - Accessible name/label on custom select on Advanced Search page is incomplete. - Content Types are coded as menus and H3s are missing on Advanced Search page. - Publication date on Advanced Search page is missing fieldsets, legends, and headings. - The Publisher and Add to List are in unnecessarily ordered lists. - On Search Results page, the Add to list modal is

Criteria	Conformance Level	Remarks and Explanations
		missing a heading structure and has elements unnecessarily marked up as lists - In Add to list modal, visual Add to an existing list and Create a new list not associated programmatically with form field. - In Add to list modal, Description field coded as required when it's not. - An incorrect form element is used on the Private/Public radio button in the Add to list modal and My Searches tab on My Profile page. - Skipped heading levels on article pages. - Incorrect use of ARIA in Pro/Con alpha lists. - Get link and Cite have incomplete accessible names. - Modals in Content bar do not contain headings. - SAVE button on Create Profile page activates when Opt In/Opt Out radio button selected, even if rest of form is still blank. - Selecting a cite in an article takes the user visually to the note on the screen, but focus is at top of endmatter. - Selecting a note in the endmatter visually takes user to location in main article, but focus moves into right content pane. - HTML tables do not have accessible header cells. Electronic Docs: CQR PDFs do not have a hierarchical heading structure and often skip heading levels. Tables may not have an accessible structure. Software: N/A Closed: N/A Authoring Tool: N/A
1.3.2 Meaningful Sequence (Level A) Also applies to:	Web: Partially Supports Electronic Docs: Partially	Web: Links in Also from Sage read "Opens in new window" before the product name, which could be

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports Software: N/A Closed: N/A Authoring Tool: N/A	confusing to some users. - On Search Results page, focus is lost when Results per page or Sort by updated. - SAVE button on Create Profile page activates when Opt In/Opt Out radio button selected, even if rest of form is still blank. Until then, SAVE is deactivated and does not receive focus; as there is no error messaging for indiv. fields, screen reader user will not know why they cannot submit form. Electronic Docs: CQR PDFs do not have a hierarchical heading structure and often skip heading levels. Software: N/A Closed: N/A Authoring Tool: N/A
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Instructions on and navigation of this site do not rely on sensory characteristics. Electronic Docs: CQR PDFs do not contain instructions, only the issue content. Software: N/A Closed: N/A Authoring Tool: N/A
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A	Web: Content on this site may contain graphics that rely solely on color to convey information; some of these graphics have alt text/long descriptions, but not all do.

Criteria	Conformance Level	Remarks and Explanations
10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Closed: N/A Authoring Tool: N/A	Electronic Docs: Color may be used as the sole means of conveying information in some graphics, and alt text may not sufficiently address the information in the graphic to compensate. Software: N/A Closed: N/A Authoring Tool: N/A
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Site contains no audio material. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs)	Web: Partially Supports Electronic Docs: Software: N/A Closed: N/A Authoring Tool: N/A	Web: Cookies messaging is not available to a keyboard user. - In Pro/Con panel of product home/landing page, keyboard user is unable to use arrow keys to navigate the alpha listing at top. - Items in Upcoming tab on product home/landing page are not available to either a mouse or keyboard user. - In header navigation, Information For and Search all content drop-downs are not available to keyboard users, nor when text resized/page

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		reflowed. - In header navigation, Browse CQR, Information For, and Search all content cannot be closed using a keyboard. - Share modal does not close using Esc key, but can be closed using Cancel button. - Modals in Content Bar cannot be closed using Esc., but do close with Cancel. - Keyboard users are unable to navigate content or functionality in Current Situation, Pro/Con, and Outlook tabs and right navigation pane. User can only use mouse to navigate and interact. - HTML tables could not be scrolled with a keyboard. Electronic Docs: CQR PDFs can be navigated with a keyboard. Software: N/A Closed: N/A Authoring Tool: N/A
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: On Browse all CQ Researcher results page, keyboard user is trapped in last search result. - When navigating back from Add to list, keyboard user gets trapped between Go to full table of contents link and Add to list and can only move forward. - When tabbing through last entry on Search Results page, keyboard user gets trapped and can't move forward. - When navigating article pages, user may become "stuck" in the article once sticky header in place, esp. if using a mouse and/or trying to scroll.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		Electronic Docs: There are only links in CQR PDFs. Software: N/A Closed: N/A Authoring Tool: N/A
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: No character key shortcuts on used on the CQR site. Electronic Docs: Software: N/A Closed: N/A Authoring Tool: N/A
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: No items require a time limit. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: The site does not include elements that move, blink, scroll, or auto-update. Electronic Docs: N/A Software: N/A

Criteria	Conformance Level	Remarks and Explanations
• 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Closed: N/A Authoring Tool: N/A
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Web: Partially Supports Electronic Docs: Partially Supports Authoring Tool: N/A	Web: Skip links across site do not work. Electronic Docs: CQR PDFs do not have a hierarchical heading structure and often skip heading levels. Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: Page title does not change as unique parts of a report are accessed. Same with product home/landing page and tab panel pages; many pages only say Sage CQ Library. Electronic Docs: CQR PDFs have a title. Software: N/A Authoring Tool: N/A
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: Non-interactive H1 receives keyboard focus on Advanced Search page. - On Search Results page, focus is lost when Results per page or Sort by updated. - On Search Results page, multiple filters and sort options are in the tab order before keyboard users can access the search results. - Tab panel behavior across site not as expected. - Tab order is incorrect on secondary alphabetical index tab panel in Pro/Con tab panel. Electronic Docs: CQR PDF links are navigated in logical order. Software: N/A Closed: N/A Authoring Tool: N/A
2.4.4 Link Purpose (In Context) (Level A)	Web: Partially Supports	Web: In Search Results, link text says "Go to full table of

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A	contents" but users are taken to the actual full article. - On About CQ Researcher page, award-winning is a link, which may confuse some users, and opens a page that does not discuss any awards. Also, the contact email in the text is not a link and does not receive focus. - On Information for Librarians page, there's a "here" link. - Citations are read as the number and "link." Electronic Docs: Links may be URLs, may be notes read as numerical links, and other link language may be inaccessible to some users. Software: N/A Closed: N/A Authoring Tool: N/A
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential. Electronic Docs: Links in CQR PDFs can be operated by a singled pointer without a path-based gesture. Software: N/A Closed: N/A Authoring Tool: N/A
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software)	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: The site functions that use a single pointer are completed when the user releases the pointer on the pages tested. Electronic Docs: The links in the CQR PDFs use a single pointer functionality that is completed when the user released the pointer.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Software: N/A Closed: N/A Authoring Tool: N/A
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Labels are included in the name. Electronic Docs: CQR PDFs contain only links. Software: N/A Closed: N/A Authoring Tool: N/A
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: The site does not contain functionality requiring device motion. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: The language of the page was defined correctly on all pages tested. Electronic Docs: The language of the CQR PDF was defined in the PDF tested. Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool:	Web: No significant change of context occurred on focus on the pages tested. Electronic Docs: No significant change of context occurred on focus in the CQR PDF tested. Software: N/A Closed: N/A Authoring Tool: N/A
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: In header search, when screen reader user enters term and activates search, number of results not conveyed to them. Electronic Docs: CQR PDFs do not contain any input opportunities. Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Field error messaging in Sign in modal does not receive focus and is not read by screen reader. Error messaging is read if both fields are incorrect. - On Create Profile page, Save remains deactivated until form is complete, but screen reader users are not notified as to why they are unable to submit the form/there is no error messaging. Electronic Docs: CQR PDFs contain only links. Software: N/A Closed: N/A Authoring Tool: N/A
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: In Login modal, form labels not properly associated with form fields. - Search all content radio buttons and text should be in a fieldset. - Required fields are not programmatically indicated on My Profile tabs/pages or popups (Create List, e.g.), nor in Sign in modal. - Search fields on Advanced Search page do not have sufficient labeling for screen reader users. - Accessible name/label on custom select on Advanced Search page is incomplete, as well as in all Boolean operators. - Across site, form fields are missing labels, labels are not properly associated with form fields, or multiple labels are assigned to form fields, including Author and Publisher fields incorrectly labeled. - In Search Results, link text says "Go to full table of contents" but users are taken to the actual full article. - In Add to list modal, Description field coded as

Criteria	Conformance Level	Remarks and Explanations
		required when it's not. - The Go to page is incorrectly labeled on the Search Results page. Electronic Docs: CQR PDFs contain only links. Software: N/A Closed: N/A Authoring Tool: N/A
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Duplicate IDs and missing IDs are found on the site, including on the My Profile page. Electronic Docs: N/A Software: N/A Authoring Tool: N/A
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Not required 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software)	Web: Partially Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: On product home/landing page: - Navigation header: Browse CQR and Information dropdowns coded incorrectly for screen reader users. - On article pages, Share modal has role "alert" that reads it out in entirety at launch. - Share modal missing fieldsets and legends; buttons are not correctly coded; and button labels contain the word button. - Incorrect use of ARIA in tab panels on My Account page. - Incorrect use of ARIA for Opt In/Opt Out radio

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		buttons in My Profile tab. - ARIA fields missing accessible name; interactive elements nested on in My Searches, My Lists tabs and on Advanced Search page. - Some buttons are tagged as links, including those found in the Saved Searches on My Profile page. - All Boolean operator (AND/OR/NOT) dropdowns and Text type dropdowns on Advanced Search page contain invalid ARIA. - Remove buttons on Advanced Search page coded as plain text. - Content Types are coded as menus and H3s are missing on Advanced Search page. - In Search Results, search filters cannot be removed using a keyboard when using a screen reader. - In Search Results, current value in Results per page and Sort by not read to screen reader users, and invalid ARIA is used. - Visual Add to an existing list and Create a new list not associated programmatically with form field. - An incorrect form element is used on the Private/Public radio button in the Add to list modal and My Searches tab on My Profile page. - Content bar modals are set to alert upon opening. - Get link and Cite have incomplete accessible names. - Collapsed/expanded elements on FAQ page are labeled as links for screen reader users, same as More information on article pages. Electronic Docs: N/A

Criteria	Conformance Level	Remarks and Explanations
		Software: N/A Authoring Tool: N/A

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: The site does not contain live audio/video content. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Site does not contain any prerecorded material. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: The pages changed from landscape to portrait as required. Electronic Docs: CQR PDFs can be read in a landscape or portrait orientation. Software: N/A Closed: N/A Authoring Tool: N/A
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: In Share modal, form fields collecting personal information do not have appropriate autocomplete attribute identified. - In the login modal, form field collecting personal information do not have an appropriate autocomplete attribute identified. Electronic Docs: CQR PDFs contain only links Software: N/A Closed: N/A Authoring Tool: N/A
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: In header navigation, Search all content is of insufficient contrast with gray background. - Focus outline around dark blue buttons is of insufficient contrast. Electronic Docs: Default focus outline in CQR PDFs is not highly visible. Software: N/A Closed: N/A

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Authoring Tool: N/A
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: Sticky headers across site obscure content when pages magnified. On My Profile page/tab, blocks view of visible focus at 100%. On article page, sticky header and footer hide visible focus and allow little view of main content pane at 400% magnification. Electronic Docs: Users can resize CQR PDFs without affecting link functionality, though scrolling may be required, as PDFs do not reflow. Software: N/A Closed: N/A Authoring Tool: N/A
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Supports Software: N/A Authoring Tool: N/A	Web: CQR logo in navigation header had incorrect alt text; no other images of text were found in pages tested, but given the extent of the content, they may exist, and may or may not have appropriate alternative text. Electronic Docs: No images of text in the PDF tested, but given the extent of the content, they may exist, and may or may not have appropriate alternative text. Software: N/A Authoring Tool: N/A
1.4.10 Reflow (Level AA 2.1 only)	Web: Partially Supports	Web: Sticky headers across site obscure content when

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	pages magnified. On My Profile page/tab, blocks view of visible focus at 100%. On article page, sticky header and footer hide visible focus and allow little view of main content pane at 400% magnification. Electronic Docs: Users can resize CQR PDFs without affecting link functionality, though scrolling may be required, as PDFs do not reflow. Software: N/A Closed: N/A Authoring Tool: N/A
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: In left sidebar, APPLY FILTER border showing keyboard focus is of insufficient contrast; applies to all deep blue buttons on site. - Deep blue focus indicator in cookies messaging around Learn More and Continue is of insufficient contrast. - Given extent of content, it is possible that graphical content has insufficient contrast, with alt text/long description of varying quality. Electronic Docs: Given extent of content, it is possible that graphical content has insufficient contrast, with alt text/long description of varying quality. Software: N/A Closed: N/A Authoring Tool: N/A
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software)	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Text spacing on product home/landing page causes elements to visibly move on page. - End Publication Date YYYY cut off when text spacing adjusted on Advanced Search page. Electronic Docs:

Criteria	Conformance Level	Remarks and Explanations
• 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Software: N/A Closed: N/A Authoring Tool: N/A
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: No content on the pages tested is intended to become available on pointer hover or keyboard focus. Electronic Docs: CQR PDFs contain only links. Software: N/A Closed: N/A Authoring Tool: N/A
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: N/A Authoring Tool: N/A	Web: The site has navigation and search available on every page tested. Electronic Docs: N/A Authoring Tool: N/A
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Closed: N/A	Web: In header search, redundant title attribute. - In header, Sign In is not programmatically linked to My Profile. - Links in Also from Sage read "Opens in new window" before the product name, which could

Criteria	Conformance Level	Remarks and Explanations
• 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: N/A	be confusing to some users. - Share modal missing fieldsets and legends; buttons are not correctly coded; and button labels contain the word button. - Search all content radio buttons and text should be in a fieldset. - In login modal, placeholder text repeats the form label. - On My Accounts page, tab behavior is not as expected. - Across site, form fields are missing labels, labels are not properly associated with form fields, or multiple labels are assigned to form fields, including in Login modal. - Article pages have a skipped heading level. Electronic Docs: CQR PDFs do not have a hierarchical heading structure and often skip heading levels. Software: N/A Closed: N/A Authoring Tool: N/A
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Web: Partially Supports Electronic Docs: Supports Software: N/A Closed: N/A Authoring Tool: N/A	Web: There are instances in which the visible focus around dark blue buttons cannot be seen. - Deep blue focus indicator in cookies messaging around Learn More and Continue is of insufficient contrast. Electronic Docs: Default PDF outline is available. Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Partially Supports Software: N/A Authoring Tool: N/A	Web: It is possible that non-English terms are used in some reports that are not denoted as such. Electronic Docs: CQR PDFs are tagged, but likely that non-English terms are not denoted as such. Software: N/A Authoring Tool: N/A
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: N/A Authoring Tool: N/A	Web: Navigation links that are repeated on pages do not change order when navigating through the site. Electronic Docs: CQR PDFs contain only links. Authoring Tool: N/A
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply	Web: Supports Electronic Docs: N/A Authoring Tool: N/A	Web: Elements with the same functionality were consistently identified. Electronic Docs: CQR PDFs contain only links.

Criteria	Conformance Level	Remarks and Explanations
11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		Authoring Tool: N/A
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: Error messages on My Account page/My Profile tab not programmatically associated with their respective fields. Electronic Docs: Software: N/A Closed: N/A Authoring Tool: N/A
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Web: N/A Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A	Web: The website does not collect legal or financial data. Electronic Docs: N/A Software: N/A Closed: N/A Authoring Tool: N/A

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: N/A Authoring Tool: N/A	Web: In header search, when screen reader user enters term and activates search, number of results not conveyed to them. - In login modal, when form submitted with errors, error messaging only read by screen reader when *both* fields are completed and/or incorrect. - In My Lists tab on My Profile page, Show List Items visibly shows opens in new tab, but this is not announced to screen reader users. - Change of states, e.g., moving up/down item in My Lists, not announced to screen reader users. - When Search Results are updated, screen reader users are not alerted to number of results, etc. - Screen reader users not alerted to new tab/page opening. - Customer Service link in Sign in modal directs to a page that does not exist. Electronic Docs: Authoring Tool: N/A

Table 3: Success Criteria, Level AAA

Notes: This product not assessed for WCAG 2.0 Level AAA.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Those without vision may have difficulty accessing and interacting with the CQR content and site.
302.2 With Limited Vision	Partially Supports	Those with limited vision may have difficulty accessing and interacting with the CQR content and site.
302.3 Without Perception of Color	Partially Supports	Those without perception of color may have difficulty interacting with the CQR content.
302.4 Without Hearing	N/A	There is no audio content on the site.
302.5 With Limited Hearing	N/A	There is no audio content on the site.
302.6 Without Speech	N/A	CQ Researcher does not require speech input.
302.7 With Limited Manipulation	Partially Supports	Those with limited ability to manipulate a mouse or keyboard may have difficulty accessing and interacting with the CQR content and site.
302.8 With Limited Reach and Strength	N/A	Use of CQ Researcher does not require reach and strength beyond pointing device and/or keyboard input.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	CQR Content may be challenging to interact with for those with limited language, cognitive, and learning abilities.

Chapter 4: Hardware

Notes: This product is online only and does not include hardware.

Chapter 5: Software

Notes: This product is online only and does not include software.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Guidance on Accessibility and Compatibility features is provided on the Accessibility page which is linked to from the footer of every page.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	N/A	Support documentation is only available in an accessible electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Additional support is available by email at online.accessibility@sagepub.com. This email address is made available from the Accessibility page of the site which can be accessed from any page on the site.
603.3 Accommodation of Communication Needs	Partially Supports	For general Customer Service questions or technical support call 1 (800) 818-7243. However, this link to customer assistance in the Login/Profile modal directs to a page that does not exist.

EN 301 549 Report

Notes:

Chapter 4: [Functional Performance Statements](#) (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Those without vision may have difficulty accessing and interacting with the CQR content and site.
4.2.2 Usage with limited vision	Partially Supports	Those with limited vision may have difficulty accessing and interacting with the CQR content and site.
4.2.3 Usage without perception of colour	Partially Supports	Those without perception of colour may have difficulty interacting with the CQR content.
4.2.4 Usage without hearing	N/A	No audio material on site.
4.2.5 Usage with limited hearing	N/A	No audio material on site.
4.2.6 Usage with no or limited vocal capability	N/A	CQ Researcher does not require speech input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Those with limited ability to manipulate a mouse or keyboard may have difficulty accessing and interacting with the CQR content and site.
4.2.8 Usage with limited reach	N/A	Use of CQ Researcher does not require reach beyond standard pointing device and/or keyboard input.
4.2.9 Minimize photosensitive seizure triggers	N/A	No flashing content on site.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	CQR Content may be challenging to interact with for those with limited cognition, learning, or language.
4.2.11 Privacy	Supports	Masked password characters are not read

Criteria	Conformance Level	Remarks and Explanations
		out by assistive technology and no other personal, financial or legal information is collected on the site.

Chapter 5: Generic Requirements

Notes: Table removed as the website supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

Chapter 6: ICT with Two-Way Voice Communication

Notes: Table removed since there is no two-way voice communication on the site.

Chapter 7: ICT with Video Capabilities

Notes: Table removed since no video material in product.

Chapter 8: Hardware

Notes: Table removed since it does not apply to websites.

Chapter 9: Web *(see WCAG 2.x section)*

Notes:

Chapter 10: Non-Web Software

Notes: Table removed since it does not apply to websites.

Chapter 11: Software

Notes: Table removed since it does not apply to websites, and the website does not contain authoring tool functionality.

Chapter 12: Documentation and Support Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Guidance on Accessibility and Compatibility features is provided on the Accessibility page, which is linked to from the footer of every page.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Additional support is available by email at online.accessibility@sagepub.com. This email address is made available from the Accessibility page of the site which can be accessed from any page on the site.
12.2.3 Effective communication	Partially Supports	For general Customer Service questions or technical support call 1 (800) 818-7243. However, this link to customer assistance in the Login/Profile modal directs to a page that does not exist.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: ICT Providing Relay or Emergency Service Access

Notes: Table removed as the website evaluated does not provide Relay or Emergency Service Access.

Legal Disclaimer (Company)

It is part of SAGE's vision to disseminate teaching and research materials on a global scale, by combining quality and innovation and by actively responding to the needs of our customers. As such, SAGE endeavors to make the process of obtaining accessible content as simple as possible.

SAGE is committed to providing an equal opportunity for all to benefit from our products and strives to reduce barriers to delivering educational content on a timely basis to all customers by

- o routinely assessing and planning for iterative enhancements to improve the accessibility of our online platforms. To request platform-specific accessibility documentation, please email online.accessibility@sagepub.com.

- o supplying free PDF/e-files, provided the requestor individual owns at least one print or ebook version. Proof of ownership may be requested. If we do not have the PDF/e-file in-house we shall exercise commercially reasonable efforts to have the content digitized at no cost to the requestor.

To submit a request for a specific text we recommend you contact SAGE via your disability office. Please email: accessrequest@sagepub.com. Inquiries are addressed promptly, often within five working days.